SiteAudit Hosted v7 - Cloud

Netaphor SiteAudit[™] Solutions for Auditing and Fleet Management

Managing the Hybrid Office Fleet

SiteAudit Hosted v7 delivers business intelligence to managed print services (MPS) via the cloud. It visualizes print data on Microsoft's Power BI platform transforming how users see critical print infrastructure information.

New SiteAudit Hosted v7.5 adds device tracking for hybrid workplaces. This provides centralized management of corporate and work from home fleets extending visibility and cost control over all devices no matter their physical location. It is the next generation MPS solution.

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SiteAudit Hosted provides the hybrid workplace complete fleet management to reduce cost & improve service. Remote capabilities makes fleet management easy from anywhere.

Hybrid office features:

- Manage both Remote and Corporate Devices
- Analyze Remote and Corporate Device Utilization

UNITED STATES

- Report Remote Device Inventory & Volume
- Alert on Remote Device Supplies & more
- No fleet data lose

Use the Power BI dashboards to manage sales, operations and analyze trends



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SiteAudit PBI Dashboard utilizes Drill through to allow topline overview down to the single device detail. Example: use the map to drill through to an exact location and device and the specific supply requiring replenishment.



SiteAudit ServiceNow Connector integrates SiteAudit data with critical business applications like automating service ticketing to reduce costs.

SiteAudit Virtual (VT) Technician – Remote Diagnostics



MPS Operations



VT can remotely diagnose and troubleshoot a problem with the DCA or a specific device.



Customer Printer

Reduces service cost and improves service performance

PLATFORMS

Supported Products SiteAudit Hosted v7.x

Hosted Viewer Windows 10 & 11; Windows Server 2016 R2/ 2019, 2022

.NET4.8 or later

SiteAudit PBI Dashboard Power BI Pro License

Microsoft Certified Certified for server and client software

"So for organizations that need to manage hundreds to thousands of devices in great detail, Netaphor SiteAudit is well worth the investment." - Buyers Lab 2020 Pick Award, Outstanding Assessment & Fleet Management Solution

Key Managed Print Capabilities

- Manage hybrid work environments including device inventory, volume, supplies and incidents
- Deployment: templates enables quick setup, URL-based installation
- Operations: Power BI dashboard for remote fleet operations and analysis
- Access Control: User login controlled with Azure Active Directory
- Remote Service: Virtual Technician for remote device & DCA diagnostics
- Inventory: tracks Moves, Add & Changes (iMAC/R)
- Billing: tracks 28 separate meters for billing and device utilization
- Supplies Replenishment: tracks levels, yields and replacement metrics
- Alerting: rules-based standard & custom, security & MAC event alerting; supplies, counter, availability, and SLA thresholds alerts
- Connectors to ServiceNow and other ERP and ITSM applications



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